

CLINCH MEMORIAL HOSPITAL

Help Getting Health Care Services & Help With Your Hospital Bills

This hospital participates in the Georgia Indigent Care Trust Fund. As our patient, you receive certain benefits under the Trust Fund.

You have a right to:

- The availability of free and reduced-charge services.
- The ability to gain admittance without pre-admission deposits.
- Not be transferred solely or insignificant part for economic reasons. The availability of services provided.
- The terms of eligibility for free and reduced charges. The application process for free and reduced charges.
- The person or office to whom complaints or questions about the hospital's participation in or operation of the program may be directed.

Primary care services:

We spend part of the money from the Trust Fund to improve primary care services in our community so that you will have better access to preventive services you need. The services we offer are financial support to the Clinch County Health Department and staffing a 24 hour emergency room at Clinch Memorial Hospital.

Help with your hospital bills:

You may be eligible for financial help with your bills for inpatient and outpatient services at this hospital. Under the Trust Fund, we offer a certain amount of free and reduced-charge care each year. Apply at Clinch Memorial Hospital. You may pick up an application at the security desk, call to have one emailed or mailed to you, or go on our website and fill it out there. Please contact Kim Lupo Ratliff (912) 470-2528 or Latrina Bryant (912) 470-2533 for additional information.

If you have problems:

If you have any concerns about how we operate programs under the Trust Fund rules, please let us try to work with you to resolve them. However, if you are not satisfied with our handling of your situation, you may call the Department of Community Health toll-free at 1-800-656-8739, or write to:

Indigent Care Trust Fund Hospital Policy Section Division of Medical Assistance
2 Peachtree St., N.W., 37th Floor Atlanta, GA 30303-3159